

Dear Customers

With effect from 1 January 2020, to serve you better and to provide all customers with faster services, all customers who wish to purchase JR Pass may proceed to our **express counter**.

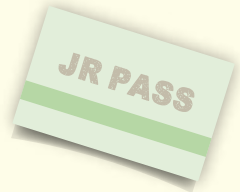
However, we will no longer provide consultation for the sale of JR Passes. Should you have any enquiries regarding JR Passes, you may visit our website at <https://www.jtb.com.sg/faq/>.

Alternatively, you may visit our **JTB JAPAN RAIL CAFE COUNTER**.

We apologize for the inconvenience caused.

Regards,
Management of JTB Pte Ltd

To serve you better...



i. Express Purchase

of JR Pass, Theme Park Tickets & Data SIM Card



EXPRESS COUNTER

Counter 7

or



ii. For Frequently Asked Questions

For example regarding...

1. Purchases of Pass
2. Exchange Order & Usage
3. Baggage on the trains
4. Refunds etc...



FAQ

Scan Here

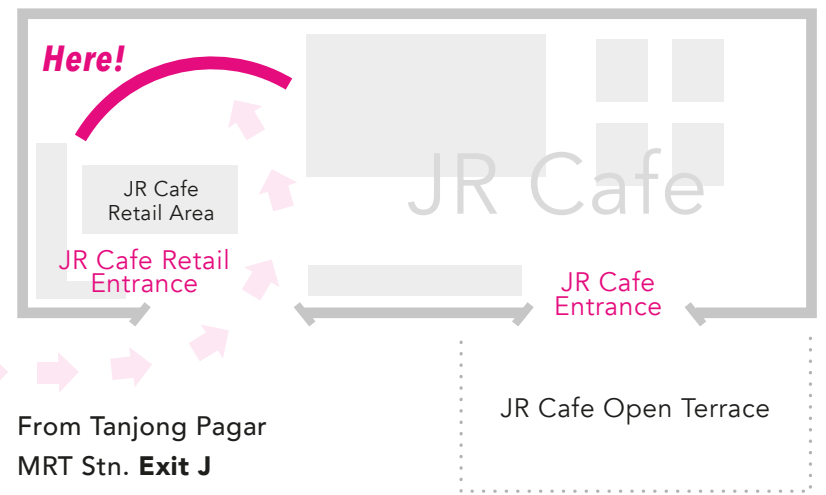
JTB's Japan Rail Pass Frequently Asked Questions (FAQ) Page

or



iii. To Consult & Purchase, please visit

JTB JAPAN RAIL CAFE COUNTER



From Tanjong Pagar MRT Stn. Exit J

JR Cafe Open Terrace

Right above Tanjong Pagar MRT Stn.

Address

5 Wallich Street Guoco Tower #01-20

Mon – Sun: 11:00am to 8:00pm

Email: jtbjrcafe.sg@jtbap.com

Tel: 6384 4805

